

Wisteria Dementia Care Additional Costs

Individuals who require more assistance than anticipated for a residential care home may have additional charges. Often this is in the case of additional mobility needs.

- An individual who needs staff to assist with all mobility and transfers will be charged an additional £75.00 per week.
- An individual who needs staff to assist with all mobility and transfers for longer periods of time will be charged an additional £100.00 per week.
- If an individual requires two members of staff to assist with all transfers, it is additional £150.00 per week.
- If an individual requires support for long periods during the night an additional £150.00.
- For full assistance with meals this would be calculated upon staff time required.

Wisteria House charges the weekly fee rate whilst a resident is in hospital and 'reserves the right' to charge the agreed weekly fee rate whilst we are waiting for the bedroom to be cleared of personal effects at the end of the placement. Wisteria House also reserves the right to invoice for the disposal of all unwanted personal items left in bedroom.

To have a further understanding of fees please do not hesitate to ask the registered manager. For funding paid by Plymouth City Council or Continuing Health Care (CHC) your social worker will be able to explain further.

Extra Costs

Toiletries, hairdressing, clothing, outside entertainment (singers, minibus trips, etc), chiropodist, taxi's (normally to and from hospital appointments), staff time to appointments outside of the home, alcohol, takeaways, personal telephone to bedroom, Sky television, inappropriate or insufficient continence aids supplied or not supplied by the NHS, etc are all charged as extra costs.

Last year most people did not exceed £30 per week. This amount varies from person to person, for instance, individuals who like to have their hair done or want to drink alcohol will incur higher costs.

If a fixed amount is required this can be arranged, to allow for individuals, families, and friends to budget accordingly.

Wisteria House does not make a profit or charge for the assistance with any extra costs incurred.